



BOOST RCM EFFICIENCY

Increase data quality and speed

Nearly 15% of medical claims submitted to commercial payors for reimbursement are initially denied. More than half of those claims are ultimately overturned and paid, but likely only following rounds of costly provider appeals¹. There are a number of reasons for initial denials, but errors due to [human mistakes](#) are high on the list. Infinitus helps tackle this challenge by centralizing, standardizing, and streamlining healthcare information exchange.

We use AI to automate the collection of data that would traditionally be gathered via human-made phone calls. Our solution is 10% more accurate than human callers, at least 30% faster, and infinitely scalable. With Infinitus, healthcare providers submit more accurate claims more efficiently, leading to fewer denials downstream.



Key benefits ☆

- Increase data accuracy with higher quality calls
- Receive fewer claims denials
- Automate the workload of thousands of FTEs
- Avoid the cost of recruiting and onboarding seasonal staff
- Accelerate turnaround times with automation

Infinitus by the numbers

50%
Return on investment

30%
Faster than humans

10%
Higher data quality

98%
Call complete rate


30
Days to go live

3M+
Calls automated to date


500+
Payors supported

1000+
Therapies and procedures supported

Across the industry:

 Nearly **15% of medical claims** are initially denied

 **Claim denials rose 20%** from 2016 to 2021

 As many as **60% of returned claims** are never resubmitted

Supporting

40%
of Fortune 10

44%
of Fortune 50

27%
of Fortune 100



SOC 2 Type 2

[1. premierinc.com](https://www.premierinc.com) - Trend Alert: Private Payors Retain Profits by Refusing or Delaying Legitimate Medical Claims

Calls we automate



Benefit verification

Confirm patient coverage quickly and ensure a smooth patient experience.



Prior authorization follow-up

Understand prior authorization (PA) status and reduce claim denials with automated follow up.



Prescription follow-up

Reduce time to therapy with automated prescription transfer and patient savings information.

Healthcare AI made by healthcare experts

We have the breadth and depth of expertise to deliver the seamless experience our customers need and the peace of mind it's getting done right.

Enterprise-grade AI

We have the capabilities and security you need to get the job done quickly, accurately, and in compliance.

- End-to-end call automation
- HIPAA and SOC II compliant
- Human-in-the-loop reinforcement learning
- Proprietary NLP
- Millions of calls completed
- 98% success rate

Back-office healthcare workflow specialty

We specialize in the time-consuming back-office tasks that keep your team from spending more time with more patients. Our platform handles end-to-end calls for major workflows:

- Benefit verification for
 - infusions
 - injections
 - surgeries
- Prior authorization
- Prescription savings

Over 1000 therapies and procedures supported

We stay on top of current information so your team doesn't have to. Our platform is well-versed in the following specialties:

- Oncology
- Ophthalmology
- Neurology
- Rheumatology
- Cardiology
- Dermatology
- Gastroenterology
- Surgeries

Expansive ecosystem

Our platform is built to connect the multitude of institutions across all areas of healthcare. We work closely with:

- Major Medical payors
- Pharmacy Benefit Managers
- Pharmacies
- Providers
- Health systems
- Infusion centers
- Pharmaceutical manufacturers

Save your team thousands of hours

Automate routine outbound calls to payors and PBMs, saving your team valuable time and resources. See how healthcare companies are scaling up — without staffing up — with Infinitus. Learn more at infinitus.ai or [contact us](#) to get started.