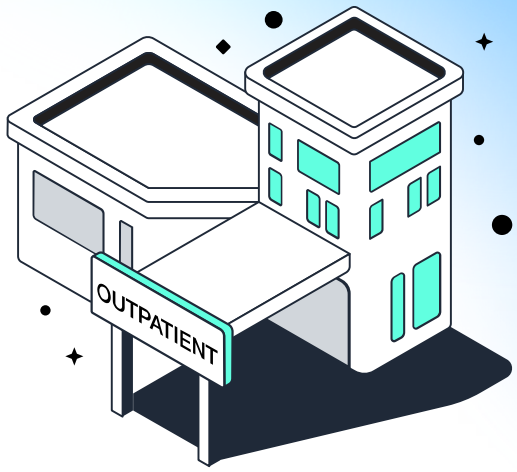
Infinitus

INFINITUS SOLUTIONS FOR
AMBULATORY SURGERY CENTERS (ASCs)

Quickly complete authorizations and improve patient experience with AI

Infinitus automates calls to commercial and government payors on behalf of ASCs. With our AI agent, you can complete tasks such as benefit verification and prior authorization follow-up accurately, consistently and with a faster turnaround.



Call types you can automate

Benefit verification

Automate benefit verification calls to payors in advance of treatment dates, ensuring both a smooth patient experience and that authorizations are complete before claim submission.

Collect data such as:

- Maximum amount plan pays
- Referral status
- Facility and physician network status
- Plan details (deductible, out of pocket, plan type)
- Procedure cost share/coverage information
- Coordination of benefits

Prior authorization

Reduce payor claim denials by understanding which treatments require prior authorization (PA) and confirming that the PA is active and on file.

Collect data such as:

- Prior authorization not on file
- Prior authorization pending
- Approved (plus approval details such as start date, end date, and approval number)
- Denied (plus denial reason and appeal options)

Improve patient outcomes

Increase access

Eliminate the need for staff to keep up with changing payor rules. Infinitus has expertise in over a thousand therapies and procedures, supports hundreds of major payors, and intelligently learns from each call.

Adhere to surgery schedules

With Infinitus, call backlogs become obsolete. The Infinitus AI agent, collects benefit verifications and prior authorization status quickly and accurately so that procedural dates are always met.

Reduce claim denials

Confidently treat and care for patients knowing you have accurate benefit and prior authorization information. Infinitus' data accuracy standards set us apart from other solutions including offshore call centers.

Gain operational efficiencies

Improve employee morale

Boost team satisfaction by taking on some of the most frustrating aspects of payor calls: long hold times and changing requirements. Infinitus stays on hold as long as needed and intelligently navigates complex calls.

Increase accuracy

Our AI agent is 10% more accurate than manual callers because Infinitus has a standardized call flow and expertise from making over one million payor calls. Unlike overstretched staff, who often have many duties in addition to payor calls, it's our agent's sole responsibility to collect patient information.

Expand capacity

Supercharge productivity and reduce the need to plan for temporary hiring, training, and onboarding during annual reverification. The Infinitus AI agent can make an unlimited number of calls at any time of day to help customers scale up quickly.

Integrated with leading ASC EMRs

Infinitus integrates with EHRs such as SIS Complete™ to automate the initiation and completion of tasks. Once a patient schedules an appointment, the EHR automatically sends a request to Infinitus to verify benefits. Infinitus completes the task and sends the outputs back to the customer.

Infinitus by the numbers

50%
Return on investment

30%
Faster than humans

10%
Higher data quality

98%
Call complete rate

150
Call data fields

30
Days to go live

3M+
Calls automated to date

500+
Payors supported

1000+
Therapies and procedures supported

"Benefit and insurance verification are critical processes, but they can be time-consuming and require human intervention, making scalability challenging. Although most payors have a portal, a phone call is still necessary to speak to a representative to ensure accuracy. Infinitus enables us to scale this process without the need for additional personnel, providing a seamless experience for our patients."

CEO, Top 10 Ambulatory Surgery Center

Save your team thousands of hours

Automate routine outbound calls to payors and PBMs, saving your team valuable time and resources. See how healthcare companies are scaling up — without staffing up — with Infinitus.

Learn more by visiting **infinitus.ai** or **contact us** to get started.

HIPAA COMPLIANT

AICPA SOC

SOC 2 Type 2

Infinitus