Infinitus

AI CALL AUTOMATION

Making healthcare wait-less

Hi. We're Infinitus, an AI healthcare company focused on improving patient outcomes by centralizing, standardizing, and streamlining information exchange. Our AI-driven solutions automate phone-based workflows and streamline administrative tasks, creating time for healthcare companies and enhancing access, adherence, and affordability for their patients. Together with our customers, we can transform healthcare as we know it.

Key benefits ☆

- Automate the workload of thousands of FTEs
- Avoid the cost of recruiting and onboarding seasonal staff
- Reduce time wasted on administrative calls
- Increase efficiency and data accuracy with higher quality calls
- Accelerate time to therapy

Infinitus by the numbers

50%
Return on investment

30%
Faster than humans

10%
Higher data quality

98%
Call complete rate

30
Days to go live

3M+
Calls automated to date

500+
Payors supported

1000+
Therapies and procedures supported

Did you know?

Healthcare professionals spend **27 Billion minutes** exchanging data over the phone every year.

Call time averages 30 min.

Agents increasingly prefer speaking with a computer.

Listen to agent feedback

Supporting

40%
of Fortune 10

44%
of Fortune 50

27%
of Fortune 100

HIPAA COMPLIANT

AICPA SOC
aicpa.org/soc4so
SOC 2 Type 2

And leading healthcare organizations including:

cencora   mercalis   Fortrea

HCSC   United Healthcare   BlueCross BlueShield   Optum Rx   Humana   EXPRESS SCRIPTS

www.infinitus.ai

Calls we automate

Benefit verification
Confirm patient coverage quickly and ensure a smooth patient experience.

Prior authorization follow-up
Understand prior authorization (PA) status and reduce claim denials with automated follow up.

Prescription follow-up
Reduce time to therapy with automated prescription transfer and patient savings information.

Healthcare AI made by healthcare experts

We have the breadth and depth of expertise to deliver the seamless experience our customers need and the peace of mind it's getting done right.

Enterprise-grade AI

We have the capabilities and security you need to get the job done quickly, accurately, and in compliance.

- End-to-end call automation
- HIPAA and SOC II compliant
- Human-in-the-loop reinforcement learning
- Proprietary NLP
- Millions of calls completed
- 98% success rate

Back-office healthcare workflow specialty

We specialize in the time-consuming back-office tasks that keep your team from spending more time with more patients. Our platform handles end-to-end calls for major workflows:

- Benefit verification for
  - infusions
  - injections
  - surgeries
- Prior authorization
- Prescription savings

Over 1,000 therapies and procedures supported

We stay on top of current information so your team doesn't have to. Our platform is well-versed in the following specialties:

- Oncology
- Ophthalmology
- Neurology
- Rheumatology
- Cardiology
- Dermatology
- Gastroenterology
- Surgeries

Expansive ecosystem

Our platform is built to connect the multitude of institutions across all areas of healthcare. We work closely with:

- Major Medical payors
- Pharmacy Benefit Managers
- Pharmacies
- Providers
- Health systems
- Infusion centers
- Pharmaceutical manufacturers

Save your team thousands of hours

Automate routine outbound calls to payors and PBMs, saving your team valuable time and resources. See how healthcare companies are scaling up — without staffing up — with Infinitus. Learn more at **infinitus.ai** or **contact us** to get started.

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