# Infinitus

# Fully automate pharmacy phone calls with Al



Free up time for pharmacists to spend helping patients, and let Al take over time-consuming follow-up calls to other pharmacies.

Busy pharmacists and technicians don't have time to wait on hold for prescription transfers, inventory checks, or other data-gathering conversations. With <u>Infinitus</u>, you can automate phone calls to other pharmacies, freeing up staff to spend time dispensing medications or answering patients' questions.

#### Sample tasks you can automate data collection for include:

- Prescription transfers
- Patient savings card details
- Inventory checks

#### Reduce risk and improve patient outcomes

According to the Food and Drug Administration (FDA), more than 100,000 medication errors are reported each year, impacting approximately 7 million Americans. Don't let your team accidently contribute to this number. Infinitus enables pharmacies to automate data-gathering conversations with other pharmacies, seeing a 10% increase in data accuracy compared to manual approaches.

# Increase efficiency and boost morale

Infinitus enables pharmacies to get more done *without* requiring additional staff time. Our Al agent navigates IVRs so your team can do the work they were hired to do: help patients and maintain patient safety.

## Leverage our vast call experience and knowledge base

Infinitus collects as much data as possible before even making a call, leading to shorter calls and more accurate answers. We do this by leveraging our relationships with data providers, payors and pharmacies, as well as our internal knowledge base, built from millions of calls made to date.

When it comes to making calls, the Infinitus AI agent knows which number to call, can navigate IVR, ask necessary questions, push back on or correct bad data, and can escalate to a human operator if needed. Collect the data you need to assist patients with their prescription and accelerate time to therapy.

## Let's serve better serve patients, together

For more information or to get started, reach out to your Infinitus account executive.